



Piper Aircraft, Inc.
 2926 Piper Drive
 Vero Beach, FL, U.S.A. 32960

SERVICE NO. 1041A LETTER

Date: March 17, 2020

(S) (M)

MAINTENANCE ALERT

Service Letter (SL) 1041A supersedes SL 1041 in its entirety.

SUBJECT: IN-SERVICE SAFETY EVENT REPORTING

REASON FOR REVISION: SL 1041A updates Piper contact and other information, and provides an improved Form 420-01. Other changes update the document to the current Piper format.

MODELS AFFECTED: All Models
SERIAL NUMBERS AFFECTED: All

COMPLIANCE TIME: Upon knowledge of an incident or an accident

PURPOSE: The instructions in this service letter are to be used by all dealers, service centers and repair centers in the event of an accident or incident involving any Piper airplane.

Some past incidents and accidents have either gone unreported to Piper Aircraft, or were not reported in a timely fashion. To improve Piper’s service, reliability and continued operational safety, all incidents and accidents must be reported immediately. In order to expedite reporting to Piper, attached to this service letter is an improved, interactive Form 420-01.

NOTE: The reporting of accidents and incidents is vital to Piper’s compliance with FAR Section 21.3, “Reporting of failures, malfunctions, and defects.”

COMPLIANCE WITH THIS SERVICE LETTER IS IN ADDITION TO MANDATORY REPORTING TO THE NATIONAL TRANSPORTATION SAFETY BOARD (NTSB) AS REQUIRED BY 49 CFR PART 830.

INSTRUCTIONS:

1. All dealers, service centers and repair centers must call Piper at 1-877-879-0275 (toll free) immediately upon knowledge of an incident or accident. The line is monitored every day, 24 hours a day. (For convenience, the phone number is also included on Form 420-01.)
2. After calling Piper, complete Form 420-01, attached, in it's entirety (preferably, typed). The form is an interactive PDF, so you may fill it out using Adobe Acrobat Reader or similar software, or print a hard copy and fill it out legibly by hand. Immediately email the completed PDF form to CustomerService@Piper.com.
3. Overnight the original, completed Form 420-01, signed and dated, to the following address:

Piper Aircraft, Inc.
Att'n: Customer Service
Re: Form 420-01
2926 Piper Drive
Vero Beach, FL 32960

MATERIAL REQUIRED: N/A

AVAILABILITY OF PARTS: N/A

EFFECTIVITY DATE: This service letter is effective upon receipt.

SUMMARY: The attached Form 420-01 offers a convenient way to make an initial report to Piper Aircraft, Inc., of any accidents or incidents that occur involving any Piper airplane.

NOTE: Please notify the factory of any address/ownership corrections. Changes should include aircraft model, serial number, and current owner's name and address.

Corrections and/or changes should be directed to:

PIPER AIRCRAFT, INC.
Att'n: Customer Service
2926 Piper Drive
Vero Beach, FL 32960
or:
CustomerService@piper.com
Please include in subject line: "Aircraft ownership update"



In-Service Safety Event Report

Piper Aircraft, Inc. • Vero Beach, Florida, USA
1-877-879-0275 (24-hour, toll-free) • CustomerService@Piper.com

| | | | |
|--------------------|---------------|-------------------------|-------------------|
| Event Location | | Event Date (MM/DD/YYYY) | Event Time |
| Piper Model Number | Serial Number | Registration | Year Manufactured |

| | | |
|-----------|-------------|--|
| Departure | Destination | Flight Plan <input type="checkbox"/> IFR <input type="checkbox"/> VFR <input type="checkbox"/> None <input type="checkbox"/> Unk |
|-----------|-------------|--|

| | |
|---------------------|------------|
| Pilot | Owner |
| Operator (Business) | Insurer(s) |

| | |
|---|--|
| Personal Injuries # _____ Fatal _____ Serious _____ Minor <input type="checkbox"/> None | Occupants # _____ |
| Aircraft Damage <input type="checkbox"/> Destroyed <input type="checkbox"/> Substantial <input type="checkbox"/> Minor <input type="checkbox"/> None <input type="checkbox"/> Unknown | Fire <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unk |

| | |
|-------------------------------|-------------------|
| Person Reporting Event | |
| Name: _____ | Ph.: _____ |
| Address: _____ | |
| _____ | _____ |
| Reporting Person's Signature | Date (MM/DD/YYYY) |

| | | |
|----------------------------|-----------------------|-----------------------|
| Piper Use Only | Piper Use Only | Piper Use Only |
| Receipt (Name, Date, Time) | | |
| Investigator (PAC) | | |
| Investigating Office | | |

| | |
|-----------------------|-------------|
| Witness Report | Name: _____ |
| Address: _____ | Ph.: _____ |
| Comments: | |
| | |

If additional space is required, please use additional forms including, at a minimum, the event date and time and aircraft S/N on each form after the first.

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| Dept. of Record: Technical Publications | Retention No.: 2291.020 | Form 420-01 (Rev. 3/01/2020) |
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